

## **FAQ's – Student Finance**

1.

### **Q: What are minimum upfront fees payable for registration in 2021?**

A: The required 2021 registration fees are as follows:

- 1.1 Local students registering for tuition only: R4,000.
- 1.2 Local students registering for both tuition and residence: R7,000.
- 1.3 International students: 100% of the total tuition and residence fees for 2021.
- 1.4 First time entrants are also required to pay the acceptance of offer fee of R250.

2.

### **Q: Do I pay a registration deposit if I am a returning student who paid it last year?**

A: Yes, registration fees are payable by all students who wish to register at the beginning of each academic year before registration can be finalized. Students who are funded by NSFAS are not required to pay a registration fee.

3.

### **Q: How will I know if I am financially cleared after paying the required deposit(s)?**

A. An SMS will be sent to you advising that financial clearance has been granted. You will then be allowed to proceed with finalising your registration. Ensure that your contact details are updated. These can be viewed and edited under the biographical menu on Student Central.

4.

### **Q: How can I get a copy of my fee statement?**

A: Fee statements are available on the Student iEnabler which is accessible by logging onto Student Central.

5.

### **Q: How do I update my banking details so that I can receive my allowances?**

A: Student banking details forms are available online on the Student Portal. Completed forms with all supporting documents may be submitted to the Fees email address for your campus. Required supporting documents and contact information are detailed on the form.

6.

### **Q: I qualify for a missing middle DHET grant. Do I have to pay the registration fees?**

A: Yes. Registration fees are payable by all students who do not have 100% funding for their 2021 fees.

7.

**Q: I have outstanding fees from previous years that I am unable to settle before registration closes. Can I make payment arrangements?**

A: Yes. Financial clearance concessions are available for qualifying students for the 2021 registration. Visit Student Central for applicable concessions.

8.

**Q: What documents do I need to attach to my AOD form?**

A: The following are required as supporting documents when applying for the 2021 concessions and submitting a payment plan:

- Proof of income
- Certified copy of student ID
- Certified copy of parent/guardian/payer's ID
- Proof of unemployment from the Department of Labour
- Affidavit (where applicable, e.g. domestic worker or self-employed street vendor with no payslip)
- 3-month bank statement (where applicable, e.g. additional income or no current payslip available)
- International students are also required to include current year's proforma invoice obtainable from their respective College

9.

**Q: I have excess funds in my student account from my previous academic year(s). Will I be able to register using the excess funds?**

A: Yes, you will be granted financial clearance provided that the excess funds are R4000 or more for academic registration only or R7000 or more for academic and residence registration.

10.

**Q: I need to know how much I will pay in total for tuition if I register in 2021?**

A: Contact your College Administrator and request for a proforma invoice.

11.

**Q: How can I contact Finance if I have any fees related queries?**

A: Send a query to the Fees office on your campus of study via e-mail as follows:

<a href="mailto:Edgewoodfees@ukzn.ac.za">Edgewoodfees@ukzn.ac.za</a>	(Edgewood Campus)
<a href="mailto:Howardfees@ukzn.ac.za">Howardfees@ukzn.ac.za</a>	(Howard College Campus)
<a href="mailto:Medschfees@ukzn.ac.za">Medschfees@ukzn.ac.za</a>	(Medical School Campus)
<a href="mailto:Pmbfees@ukzn.ac.za">Pmbfees@ukzn.ac.za</a>	(PMB Campus)
<a href="mailto:Westvillefees@ukzn.ac.za">Westvillefees@ukzn.ac.za</a>	(Westville Campus)