



UNIVERSITY OF TM
KWAZULU-NATAL
INYUVESI
YAKWAZULU-NATALI

IT & Computer Services



EDGEWOOD CAMPUS



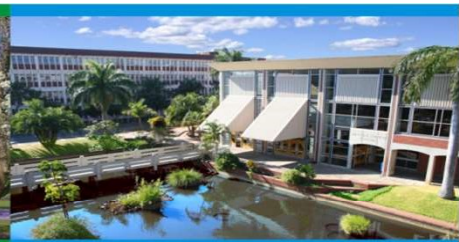
HOWARD COLLEGE CAMPUS



NELSON R MANDELA SCHOOL OF MEDICINE



PIETERMARITZBURG CAMPUS



WESTVILLE CAMPUS

UKZN INSPIRING GREATNESS

Our Service Offerings

- Information and Communication Services (ICS) offers Information Technology and Communications services to the five campuses.
- These services will assist you to adopt and exploit technologies that will enhance your work.
- ICS is a Service Orientated Division that strives to provide an excellent set of standardised core services.



Student Computing



- Students at UKZN are able to access a wide range of Information and Communication Technology services to support Academic endeavours.
- Computer labs are distributed across Colleges, Campuses and Residences.

Student Computing



- ICS maintains 40 common student computer labs across UKZN
- Our labs are equipped with access control, facilitated by the student card and are open 24/7
- Computer lab facilities are also provided for students with disabilities
- Each campus is equipped with a Student walk-in centre which operates from 08h00 to 16h30
- The main point of contact with ICS is via the onsite consultants, at the student helpdesk,
- Send an email to itstudenthelp@ukzn.ac.za or call the ICS expert desk on ext. 4000
- There is also an after hours standby number for global student IT problems
- Each lab is equipped with centrally managed multi function printers providing printing, scanning and emailing facilities.

Student Computing / Printing

- Colour printing/copying is also available
- Twenty cash kiosks are strategically located on all campuses
- Print from anywhere
- Mobile printing



Student Computing / Training

- Computer literacy training: contact ICS Student Help Desk for dates and venues.

Academic Computing

Academic Computing is the section within ICS that deals with Teaching, Learning and Research using Information Technology.

- Moodle is the University's Learning Management System of choice, It is widely used across all campuses and enables fast, efficient and effective communication between Lecturers and their students from anywhere at anytime
- Moodle can be accessed via <https://Moodle.ukzn.ac.za>
- Academic computing also manages TURNITIN which is UKZN's plagiarism software
- We also provide a host of Academic software to enhance the students studies during their stay at UKZN.





Important Websites



<https://sc.ukzn.ac.za>

- Registration Information
- Mark (at the discretion of the lecturer)
- Student iEnabler
- Biographical details

<https://learn2021.ukzn.ac.za>

- Learning Management System
- Module activity and resources

<https://ukzn.ac.za/students/students/>

- Links to important student related sites



Support Centres



- Walk in centres (by appointment)
- Email : itstudenthelp@ukzn.ac.za (Student IT queries)
- Email : learn@ukzn.ac.za (LMS queries)
- Email turnitin@ukzn.ac.za (Turnitin queries)
- Telephone 0312604000
- Chatbot